

Within formats, replace ZZ with applicable car vendor code— AL, ET or ZL

CAR AVAILABILITY AND RATES

Display with flight segments	CQ1/2ZZ
Display without flight segments	CQZZMIA/05SEP-08SEP/10A-10A
Display Local Availability & Rates	CQZZORLR02/05SEP-08SEP/10A-10A
Display One-way between Airport	CQZZMIA-TPA/05SEP-08SEP/10A-10A
Display One-way Airport to Local	CQZZMIA-ORLR02/05SEP-08SEP/10A-10A
Display One-way Local to Airport	CQZZORLR02-TPA/05SEP-08SEP/10A-10A
Display One-way Local to Local	CQZZORLR02-ORLC01/05SEP-08SEP/10A-10A

OPTIONAL SHOP QUALIFIERS

Display by Car Type	/ICAR
Display Contracted Rate or Direct Bill	/CD-contractid
Display Contracted Rate/Billing Number required	/CD-contractid/ID-billingnumber
Display Contracted Rate with Loyalty Number†	/CD-contractid/ID-emclubno <i>(if billing # required, use sell qualifier below)</i>
Display in a different currency	¥XXX
Display by Emerald Club number	/ID-emclubno
Display Unlimited Miles	/UN

SELL FORMATS

Reference Sell from Availability Display	OC# (# = line number)
Direct Sell between Air Segments	0CARZZICAR1/28NOV/RET-7P (1 = Air Segment)
Direct Sell without Air Segment	0CARZZNN1MIA05SEP-08SEP/CCAR/ARR-10A/RET-10A
Direct Sell Local Location	0CARZZNN1ORL05SEP-08SEP/CCAR/PUP-ORLR02/ARR-10A/RET-10A
Passive Segment	0CARZZGK1SAN1JAN-4JAN/ICAR/CF-123456789

OPTIONAL SELL QUALIFIERS

†Billing Number <i>(when shop contains Contract & Loyalty Number)</i>	/GCARbillingnumber
Billing Reference	/BR-XXXXXXX (up to 25 alphanumeric for PO, job number, etc.)
Child Seat/Infant Seat	/SQ-CST (use a - (dash) between multiple entries)
Coupon Code	/PC-XXXXXXXXXX
Credit Card Guarantee	/GXX1233554545455EXP MM YY-SMITH (XX=Credit card code)
Direct Sell with Contract ID, Loyalty Number and Billing Number	/CD-contractid/ID-emclubno/GCARbillingnumber
Flight Information	/ARR-9A UA1234
Name (if different than first name in PNR)	/NM-2.1 (passenger name number)
Navigational Equipment	/SQ-NAV
Renter Email Format	/FX-first.last¥domain.com
Renter Telephone	/CPH-9871236789
Supplemental Information	/SI-XXXX (use a . (period) between multiple entries)
Voucher Payment (see Helpful Hints section)	/SI-VI--XXXXXXX (two dashes following VI)
Voucher Payment-Full Credit (Expanded Electronic Voucher)	/VV-FC/VB-billingnumber – Steps 2 & 3; ER, then CM#/VA (# = seg no.)
Voucher Payment-Days/Group (Expanded Electronic Voucher)	/VV-GDA/VB-billingnumber – Steps 2 & 3; ER, then CM#/VA (# = seg no.)
Voucher Payment-Value (Expanded Electronic Voucher)	/VV-EUR123.45/VB-billingnumber (destination currency) Steps 2 & 3; ER, then CM#/VA (# = seg no.)

LOCATIONS

Display list of locations by city	CQLZZNYC
Display list of locations by country	CQLZZDE-C
Display airport location policy	CP*ZZSEA
Display local location policy	CP*ZZSFOC08

MISCELLANEOUS

Cancel Segment	X# (# = segment number)
Redisplay Car Quote	CQ*
Convert currency	DC¥EUR100/USD
Find Currency and Country Codes	DC*CUR
Display Rate Rule from Availability	CQ*R# (# = line number)
Voucher Print (retrieve after booking)	CM#/VA (#= segment number)

Helpful Hints

- A reservation is not complete until the itinerary is ended, ET or ER must be entered after all sells or modifications.
- Do not add Loyalty number with modify format, it needs to be on original shop or direct sell.
- The billing number (*if required*) should be on the original booking, but IF you are modifying to add a billing number, THEN the Contract ID (*and* Loyalty number, if applicable) must also be passed again in the same entry.
- Verify your confirmation number and rate after a modify, it may have changed due to a forced cancel/rebook.
- To determine which is the correct voucher format to use for your contract, please contact your Alamo/Enterprise/National representative.
- For “Value” vouchers, use the currency used by the destination station.
- To redeem coupons, one can be booked via GDS on your original res by using the coupon qualifier on your sell format. If you need to redeem more than one on the same reservation, please visit the TA version of our brand website (as listed below), where you can book under your IATA and redeem up to three certificates.
- When booking multiple items in the SI field, please use a period to separate items.
- When booking multiple items in the SQ field, please use a dash to separate items.
- Emerald Club Special Notes
 - To access the special benefits available to Executive Elite level Emerald Club members, including guaranteed availability in US & CA with 24-hour notice, be sure to include their loyalty number in the shop or direct sell formats.
 - The Meet & Greet service offered to Executive VIP level Emerald Club members is not supported for bookings made via the GDS, however, if the member would like to change their profile to Greet Only instead--then reservations can be booked via GDS.

Assistance

Travel Advisor Websites

<https://ta.enterprise.com>
<https://nationalcar.com/ta>

Mobility (advance arrangement for adaptive devices)

MobilityAdministration@ehi.com